NEWSLETTER

Keeping You Informed

When the Surgery is Closed

If you become unwell on a Wednesday afternoon, please call the usual telephone number, 01672 810566. Your call will be redirected to Great Bedwyn Surgery who will be able to assist and advise accordingly. At any other time, please call 111 and they will be able to help and direct you. This service is manned 24hrs per day, 7 days a week.

Shingles Vaccine

Adults turning 65, those aged 70 to 79 and those over 18 with a severely weakened immune system. Please visit **http://www.nhs.uk/conditions/vaccinations/shingles-vaccination** for further information.

Pneumococcal Vaccine

The pneumococcal vaccine helps protect against pneumonia and meningitis. It is recommended for patients at higher risk of these illnesses, such as babies and those adults over the age of 65.

Covid and Flu Clinics: We are into vaccination season. We are busy booking patients in for their annual flu vaccines and their autumnal Covid vaccine. There are flu only clinics during October, for those patients who are eligible just for the flu vaccine. The Covid clinics are on Mondays 5th, 12th and 26th October. We have just secured another 50 vaccines and there is a clinic on 2nd November for those who can not attend the October dates. You can book in online, call us or we will call you. There is a children's flu vaccine clinic in the afternoon of Monday 19th October. This is for children aged 2 years to 5 years who will not have it at school. Please call us or we will call you to book in your child.

Prescriptions: Please order your prescriptions online and allow **5 full working days** for your prescription to be processed. We will send you a text message once the prescription is ready for collection. PLEASE ignore messages on the NHS App advising "prescription awaiting collection". This is not accurate and we have no control over the NHS App. We do receive calls from patients asking for their prescription to be done by a certain date. These then have to be brought to the front of the queue, which pushes back the regular prescriptions. Should you need your prescription for a holiday, please advise us using the comments box on the online ordering form. If you are unable to order a medication, it may need to be reauthorised by the GP after a certain number of issues. These requests can be made using the online comments box, which should save you calling us.

If you have a prescription related query please press number one on the telephone call and leave a message for the dispensary team. They will handle your query and call you back should they need to.



Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Holly.

MenACWY Vaccine

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. This vaccine protects you against four different causes of meningitis and septicaemia; meningococcal groups A,C,W and Y disease. Please call the surgery to book your appointment with one of our practice nurses.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you. We can put you in touch with Carers Together Wiltshire, who are a local charity supporting all unpaid carers from age 5 years and upwards. Carers Together Wiltshire can be contacted through their website address **https://carerstogtherwiltshire.org.uk**

or phoned on 01380 710300

Recalls: If you notice that red dot on your prescription bag please book in for your reviews. This may be your annual blood test, asthma, diabetic, HRT or contraception reviews. Please call us to get these booked in or book when you are collecting your medication.

Missed Appointments: Please do advise us if you are unable to make a booked appointment. The appointment can then be offered to another patient and the clinicians' time will not be wasted. We regularly have 26 missed appointments each month. This equates to nearly 260 hours of clinician time.

